

JOB TITLE

Market Data Manager

ROLE SUMMARY

Data is crucial to our clients' decision-making and giving them access to the data they want, in the form they want, attracts new clients and drives business and trades. We manage relationships with upwards of 30 vendors and exchanges such as FTSE, London Stock Exchange, Thomson Reuters and Bloomberg.

You will take charge of all the data we are offering clients and make this aspect of our service truly market-leading; improving its use, display and accuracy across the site. This is a fantastic opportunity for someone with a good understanding of markets to prove themselves and stamp their mark on a critical part of HL's service.

You will be responsible for managing relationships with each vendor and exchange, taking ownership of contract reviews and renegotiations. You will be challenged to think outside the box to reduce data costs, consolidate contracts and trim any excess.

You will manage day-to-day relationships with numerous global brands and will establish yourself as the go-to person for any data issues reported both internally and by clients.

Developing in the role will present the right person with the opportunity to 'own' market data; a fantastic opportunity given its significance to the on-going success of Hargreaves Lansdown.

We are looking for somebody driven to succeed, with a genuine interest in stock markets and who is demonstrably quick to learn. You must be able to communicate confidently with third parties face-to-face, by telephone or by email.

DEPARTMENT

Digital Marketing

REPORTING TO

Online Business Development Manager

LOCATION

Bristol Harbourside

HOURS

Mon – Fri, 8am – 5pm

KEY DUTIES AND RESPONSIBILITIES

- Manage day-to-day relationships with market data providers and exchanges.
- Aggressively reduce costs by identifying areas for improvement, overlap, excess and coordinating regular contract reviews.
- Regularly check key data points across website to proactively identify and resolve flaws before they become a wider issue.
- Become the first point of contact for data issues.
- Implement and manage a system to identify data sources and destinations to aid visibility to business.

ESSENTIAL QUALIFICATIONS AND ATTRIBUTES

- Educated to AS / A Level or equivalent.
- Understanding of stock markets and market data.
- Exceptional attention to detail.
- Excellent communication skills with third parties face-to-face, over the telephone and via email.
- Ability to work well in a team.
- Ability to effectively manage own workload and perform under pressure.
- Highly organised and reliable.
- Quick to learn and adapt to new challenges.

DESIRABLE QUALIFICATIONS AND ATTRIBUTES

- Educated to degree level, ideally with Economics.
- Experience negotiating and arranging contracts.
- Technical web-based knowledge.
- Interest in stock markets and stock broking.

