

Hargreaves Lansdown PLC

Unaudited Interim Results
6 Months Ended 31 December 2008



Forward-looking statements



These presentation slides contain forward-looking statements and forecasts with respect to the financial condition and the results of Hargreaves Lansdown PLC.

These statements are forecasts involving risk and uncertainty because they relate to events and depend upon circumstances that may occur in the future.

There are a number of factors that could cause actual results or developments to differ materially from those expressed or implied by these forward-looking statements and forecasts. Nothing in this presentation should be construed as a profit forecast.

Nothing in this presentation should be seen as a promotion or solicitation to buy HL PLC shares. It should be remembered that the value of shares can fall as well as rise and therefore you could get back less than you invested.



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Business overview



- A challenging six months
 - volatile markets
 - net new business inflows
- Continued growth in revenue and profits
 - margins improved
 - cost management
- Strong balance sheet
 - no debt



H1 2009 highlights



"Strong performance continues"

| | 6m ended 31 Dec 2008 | 6m ended 31 Dec 2007 | Movement | Year ended 30 Jun 2008 |
|---|-------------------------|-------------------------|-----------|---------------------------|
| Revenue | £65.6m | £57.8m | up 14% | £120.3m |
| | | | | |
| Proportion of recurring revenue | 72% | 73% | down 1 pt | 72% |
| | | | | |
| Operating profit | £34.9m | £27.2m | up 28% | £57.8m |
| | | | | |
| Operating profit margin | 53% | 47% | up 6 pts | 48% |
| | | | | |
| Earnings per share | 5.5p | 4.2p | up 31% | 9.0p |
| | | | | |
| Total Assets Under Administration | £9.9bn | £10.9bn | down 9% | £11.1bn |
| | | | | |
| FTSE All Share Index (at end of period) | 2,209.3 | 3,286.7 | down 33% | 2,855.7 |



Assets under administration and management



AUA since June 2008



- £0.9bn net new business inflows
- Fall in AUA driven by market movements

| | 31 Dec 2008 £'bn | 30 Jun 2008 £'bn | Decrease |
|--------------------------------------|---------------------|---------------------|----------|
| Assets Under Administration (AUA) | | | |
| - Vantage | 8.9 | 10.0 | |
| - Other | 0.1 | 0.2 | |
| AUA Total | 9.0 | 10.2 | down 12% |
| Assets Under Management (AUM) | | | |
| - Portfolio Management Service (PMS) | 0.9 | 0.9 | |
| - Multi-manager funds excluding PMS | 0.3 | 0.4 | |
| AUM Total | 1.2 | 1.4 | down 10% |
| Less: Multi-manager funds in Vantage | (0.3) | (0.4) | |
| Total Assets under Administration | 9.9 | 11.1 | down 11% |
| FTSE All Share index | 2,209.3 | 2,855.7 | down 23% |

Movement in Vantage AUA



| 6m ended 31 Dec 2008 | ISA | SIPP | F&S | Consol. | Vantage | |
|----------------------|-------|-------|-------|---------|---------|------|
| | £'bn | £'bn | £'bn | Adj | £'bn | Mvmt |
| Opening AUA | 5.0 | 2.3 | 2.7 | | 10.0 | |
| Net new business | 0.1 | 0.5 | 0.2 | - | 0.8 | 8% |
| Market movements | (1.0) | (0.5) | (0.4) | - | (1.9) | -19% |
| Closing AUA | 4.2 | 2.2 | 2.5 | | 8.9 | -11% |

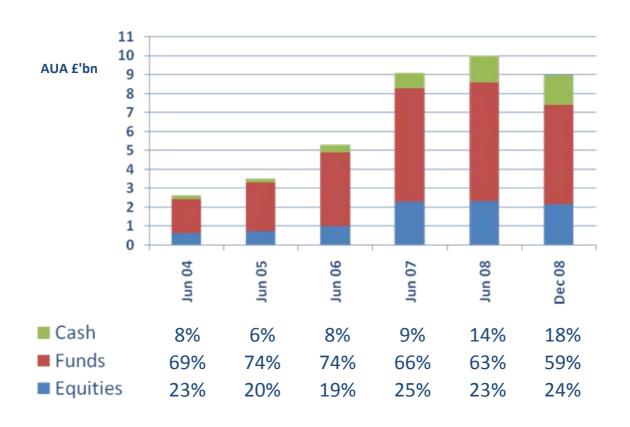
| 6m ended 31 Dec 2007 | PEP/ISA £'bn | SIPP £'bn | F&S £'bn | Consol. Adi | Vantage £'bn | Mvmt |
|----------------------|-----------------|--------------|-------------|----------------|-----------------|----------|
| | LDII | LOII | LOII | Auj | L DII | IVIVIIIC |
| Opening AUA | 5.0 | 1.4 | 2.7 | | 9.1 | |
| Net new business | 0.1 | 0.4 | 0.3 | 0.1 | 0.9 | 10% |
| Market movements | | | (0.1) | (0.1) | (0.2) | -2% |
| Closing AUA | 5.1 | 1.8 | 2.9 | | 9.8 | 8% |

PEP and ISA figures are shown as a combined ISA total following changes to regulations which permits consolidation of these accounts.



Vantage AUA by asset class







Vantage AUA by tax wrapper



72% of Vantage AUA in tax wrappers (H1 2008: 70%)

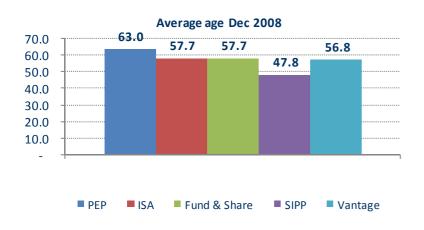
| At 31 Dec 2008 | PEP/ISA | SIPP | F&S | Vantage |
|----------------|---------|------|-----|---------|
| | | | | |
| Equities | 12% | 15% | 51% | 24% |
| Funds | 77% | 44% | 40% | 59% |
| Cash | 11% | 41% | 8% | 18% |
| % of Vantage | 47% | 25% | 28% | 100% |
| At 30 Jun 2008 | | | | |
| Equities | 12% | 18% | 48% | 23% |
| Funds | 79% | 49% | 45% | 63% |
| Cash | 9% | 33% | 7% | 14% |
| % of Vantage | 50% | 23% | 27% | 100% |
| At 31 Dec 2007 | | | | |
| Equities | 12% | 17% | 48% | 24% |
| Funds | 81% | 56% | 46% | 66% |
| Cash | 7% | 27% | 6% | 10% |
| % of Vantage | 52% | 18% | 30% | 100% |



Profile of Vantage Clients



| | | 31 Dec 2008 | 31 Dec 2007 | Mvmt |
|---|------------|-------------|-------------|------|
| Value of Vantage accounts | £' billion | 8.9 | 9.8 | -9% |
| Number of Vantage accounts | '000 | 400 | 386 | 4% |
| Number of Vantage clients | '000 | 252 | 227 | 11% |
| Average client value | £'000 | 35.3 | 43.2 | -18% |
| Number of clients registered for e-correspondence | '000 | 36 | - | - |
| Average age | Years | 56.8 | 57.9 | -1.1 |



- Increase to number of clients
- 63% registered for online access
- Further decrease to average age of clients



Discretionary - AUM



| Portfolio Management Service | 31 Dec 2008 | 30 Jun 2008 | Movement |
|--------------------------------|-------------|-------------|----------|
| Portfolio Management Service | £861m | £929m | -7% |
| Multi-manager excl. PMS | £373m | £443m | -16% |
| Total AUM | £1,234m | £1,372m | |
| | | | |
| PMS assets in HL multi-manager | £535m | £588m | |
| % PMS in HL multi-manager | 62% | 63% | -1 pt |
| | | | |
| Number of PMS clients | 9,610 | 8,763 | 10% |
| Average client value | £89.6k | £106.0k | -15% |





Financial results



Income statement



Revenue up 14%, PBT up 27%

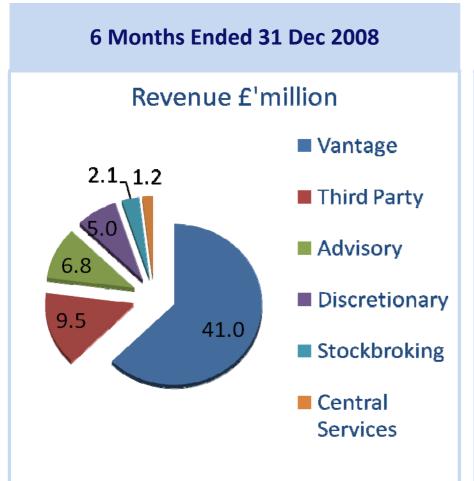
| | 6m ended 31 Dec 2008 £'m | 6m ended 31 Dec 2007 £'m | Year ended 30 Jun 2008 £'m |
|------------------------|--------------------------------|--------------------------------|----------------------------------|
| Revenue | 65.6 | 57.8 | 120.3 |
| Adminstrative expenses | (30.7) | (30.6) | (62.6) |
| Operating profit | 34.9 | 27.2 | 57.8 |
| Non operating income | 1.6 | 1.5 | 3.2 |
| Profit before taxation | 36.5 | 28.7 | 60.9 |
| Taxation | (10.6) | (8.5) | (18.5) |
| Profit after taxation | 25.9 | 20.1 | 42.4 |

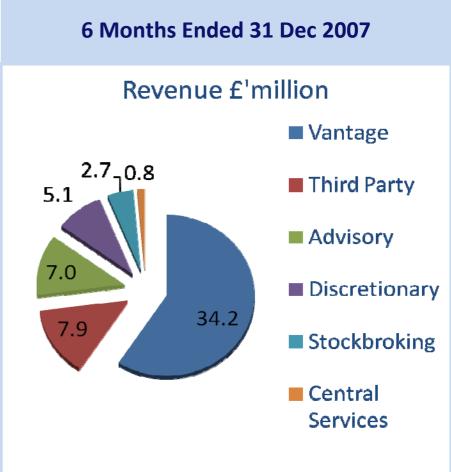


Revenue by division



Vantage and Third Party up 20%



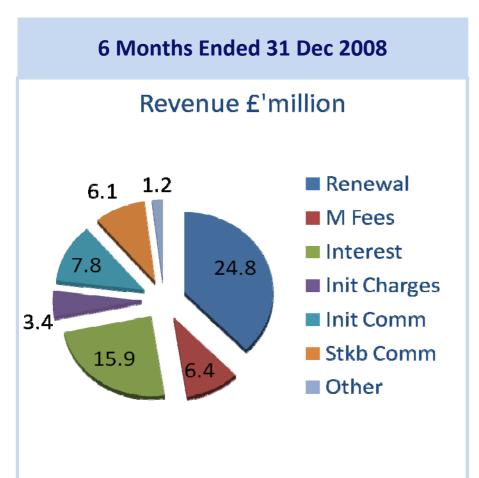


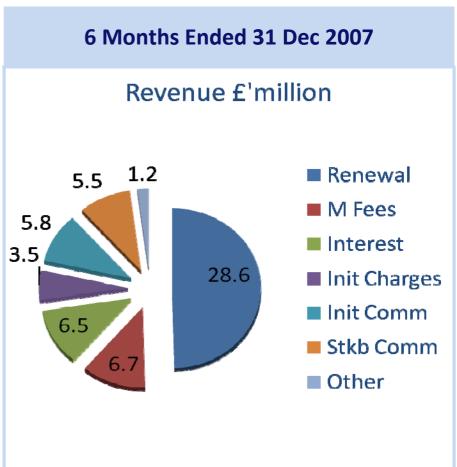


Revenue by type



72% recurring income (FY 2008: 72%)







Divisional Highlights

| Vantage | Net inflows continue despite market volatilityClient growth |
|---------------|---|
| Discretionary | • Net inflows |
| Advisory | Focus on quality, controls and efficiency |
| Third Party | Third Party Corporate pensions Strong recurring income Shift in focus to Group SIPP Third Party Personal pensions Strong annuities business |
| Stockbroking | Continued efficiency improvements Continued shift to Vantage and online |



Administrative costs



"Continued focus on cost control"

| | 6m ended 31 Dec 2008 £'m | 6m ended 31 Dec 2007 £'m | Year ended 30 Jun 2008 £'m | Year ended 30 Jun 2007 £'m |
|--|--------------------------------|--------------------------------|----------------------------------|----------------------------------|
| Staff costs | 18.5 | 17.9 | 36.5 | 34.5 |
| Commission payable | 4.3 | 5.2 | 10.2 | 9.3 |
| Marketing spend | 2.2 | 2.8 | 6.2 | 5.8 |
| Depreciation, amortisation and financial costs | 1.0 | 0.5 | 1.4 | 0.8 |
| Other administrative costs and overheads | 4.8 | 4.1 | 8.3 | 7.7 |
| Total administrative expenses | 30.7 | 30.5 | 62.6 | 58.1 |
| | | | | |
| Variable staff costs | 46% | 47% | 45% | 42% |
| | | | | |
| Average number of staff | 608 | 651 | 657 | 621 |

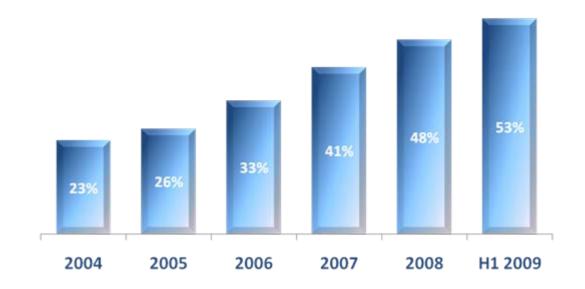


Operating profit margins



- **▶** HL business model is scalable
- Revenue depends on asset values
- Margins vary across divisions

Profit Margin Growth





Margin mix across divisions (H1 2008)





| Above Average | Margin |
|---------------------|-----------|
| 3P Investments | 75% - 85% |
| Discretionary | 70% - 80% |
| Vantage (excl SIPP) | 55% - 65% |
| Stockbroking | 50% - 60% |

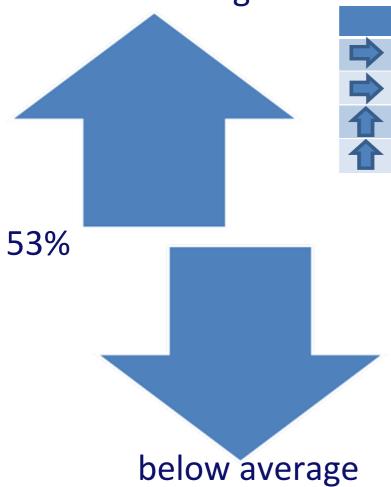
| Average | Margin |
|--------------|-----------|
| Vantage SIPP | 40% - 50% |

| Below Average | Margin |
|-----------------|-----------|
| Advisory | 15% - 25% |
| 3P Corporate | 0% - 10% |
| 3P Personal L&P | 0% - 10% |

Margin mix across divisions (H1 2009)







| | Above Average | Margin |
|---|---------------------|-----------|
| | 3P Investments | 75% - 85% |
| | Discretionary | 70% - 80% |
| 1 | Vantage (excl SIPP) | 60% - 70% |
| | Vantage SIPP | 60% - 70% |

| Average | Margin |
|--------------|-----------|
| Stockbroking | 50% - 60% |

| | Below Average | Margin |
|---|-----------------|-----------|
| 1 | 3P Corporate | 30% - 40% |
| 1 | 3P Personal L&P | 30% - 40% |
| 1 | Advisory | 0% - 10% |



Simplified Cash Flow – H1 2009



"Strong organic cash generation"

| Year ended 31 December 2008 | HL Cash £'m | Client Settlement £'m | Total |
|-------------------------------|----------------|--------------------------|-------|
| Cash brought forward | 64 | 4 | 68 |
| Profit after tax | 26 | - | 26 |
| Depreciation | 1 | - | 1 |
| Tax charged less tax paid | 2 | - | 2 |
| Dividend | (22) | - | (22) |
| Capital | (1) | - | (1) |
| Purchase of investments | (1) | - | (1) |
| Decrease in trade debtors | - | 13 | 13 |
| (Decrease) in trade creditors | (4) | (10) | (14) |
| Change in funding | 1 | (1) | - |
| Cash carried forward | 66 | 6 | 72 |



Summary balance sheet



| | 31 Dec 2008 £'000 | 30 Jun 2008 £'000 |
|-------------------------|----------------------|----------------------|
| Non current assets | 5,735 | 7,119 |
| Current assets | 138,416 | 146,010 |
| Total assets | 144,151 | 153,129 |
| Current liabilities | 68,399 | 82,374 |
| Non current liabilities | 857 | 444 |
| Total liabilities | 69,256 | 82,818 |
| Net Assets | 74,895 | 70,311 |
| | | |
| Equity | 74,895 | 70,311 |





Outlook and strategy



Opportunities



SIPPs and protected rights

• Acquisition of assets under administration

Cash ISA transfers

More people needing advice

Annuities

○ High yielding equities and corporate bonds



Group Strategy



Administrative Strategy

- Focus on service
- Continuous improvements to platform and infrastructure
- Encourage online take-up and range of services
- Maintain tight cost control
- Re-location of staff into a single location

Marketing Strategy

- Maintain dialogue
- Target new clients
- Flexibility, responsiveness and opportunism
- Maintain and improve profile
- Improved data capture and data mining
- Innovative advertising



Conclusion



- HL business model is resilient
- Long term factors remain positive
- Innovation, marketing, flexibility, scalability will set us apart
- Asset gathering net business inflows
- Growth remains our goal......market volatility will impact profit growth
- Market performance will be key in FY2010



Appendices



Vantage Revenue



| | | 6m ended 31 Dec 07 £'m | | |
|-------------------------|------|------------------------------|------|------|
| Renewal commission | 19.3 | 22.7 | 45.0 | 34.2 |
| Management fees | 1.8 | 1.9 | 3.9 | 3.4 |
| Interest receivable | 14.9 | 5.8 | 15.1 | 7.3 |
| Initial commission | 0.3 | 0.4 | 0.8 | 1.0 |
| Stockbroking commission | 4.6 | 3.2 | 7.2 | 5.0 |
| Non investment income | 0.1 | 0.2 | 0.3 | 1.1 |
| Total | 41.0 | 34.2 | 72.2 | 52.1 |
| % of Group revenue | 63% | 59% | 60% | 53% |



Third Party Revenue



| | 6m ended 31 Dec 08 £'m | | Year ended 30 June 08 £'m | Year ended 30 June 07 £'m |
|----------------------------|------------------------------|-----|---------------------------------|---------------------------------|
| Corporate Pensions | 5.0 | 3.2 | 7.0 | 10.0 |
| Investments | 2.2 | 3.0 | 5.6 | 6.6 |
| Personal life and pensions | 2.3 | 1.7 | 3.8 | 3.2 |
| Total | 9.5 | 7.9 | 16.3 | 19.8 |
| % of Group revenue | 14% | 14% | 14% | 20% |



Corporate Solutions Revenue



| | 6m ended | 6m ended | Year ended | Year ended |
|--------------------|-----------|-----------|------------|------------|
| | 31 Dec 08 | 31 Dec 07 | 30 June 08 | 30 June 07 |
| | £'m | £'m | £'m | £'m |
| Renewal commission | 0.5 | 0.3 | 0.7 | 0.6 |
| Initial commission | 4.4 | 2.8 | 5.9 | 9.2 |
| Advisory fees | 0.2 | 0.1 | 0.3 | 0.2 |
| Total | 5.0 | 3.2 | 7.0 | 10.0 |
| % of Group revenue | 8% | 5% | 6% | 10% |



Investments Revenue



| | 6m ended | 6m ended | Year ended | Year ended |
|-----------------------|-----------|-----------|------------|------------|
| | 31 Dec 08 | 31 Dec 07 | 30 June 08 | 30 June 07 |
| | £'m | £'m | £'m | £'m |
| Renewal commission | 2.1 | 2.8 | 5.3 | 6.0 |
| Interest | 0.0 | 0.0 | 0.0 | 0.1 |
| Initial commission | 0.1 | 0.2 | 0.3 | 0.3 |
| Non investment income | 0.0 | 0.0 | 0.0 | 0.1 |
| Total | 2.2 | 3.0 | 5.6 | 6.6 |
| % of Group revenue | 3% | 5% | 5% | 7% |

Personal Life & Pensions Revenue



| | 6m ended | 6m ended | Year ended | Year ended |
|--------------------|-----------|-----------|------------|------------|
| | 31 Dec 08 | 31 Dec 07 | 30 June 08 | 30 June 07 |
| | £'m | £'m | £'m | £'m |
| Renewal commission | 0.2 | 0.2 | 0.4 | 0.4 |
| Initial commission | 2.2 | 1.5 | 3.4 | 2.9 |
| Other Income | 0.0 | 0.0 | 0.0 | 0.0 |
| Total | 2.3 | 1.7 | 3.8 | 3.2 |
| % of Group revenue | 4% | 3% | 3% | 3% |



Advisory Revenue



| | 6m ended 31 Dec 08 £'m | | Year ended 30 June 08 £'m | |
|--------------------|------------------------------|-----|---------------------------------|------|
| Renewal commission | 0.5 | 0.5 | 0.9 | 0.7 |
| Management fees | 2.0 | 2.0 | 4.0 | 3.0 |
| Initial charges | 3.4 | 3.5 | 7.9 | 5.4 |
| Initial commission | 0.8 | 0.8 | 1.6 | 1.8 |
| Advisory fees | 0.1 | 0.3 | 0.4 | 1.0 |
| Total | 6.8 | 7.0 | 14.8 | 11.9 |
| % of Group revenue | 10% | 12% | 12% | 12% |



Discretionary Revenue



| | 6m ended | 6m ended | Year ended | Year ended |
|---------------------|-----------|-----------|------------|------------|
| | 31 Dec 08 | 31 Dec 07 | 30 June 08 | 30 June 07 |
| | £'m | £'m | £'m | £'m |
| Renewal commission | 2.3 | 2.2 | 4.6 | 3.4 |
| Management fees | 2.5 | 2.7 | 5.3 | 3.7 |
| Interest receivable | 0.1 | 0.0 | 0.1 | 0.1 |
| Other | 0.1 | 0.1 | 0.3 | 0.2 |
| Total | 5.0 | 5.1 | 10.3 | 7.4 |
| % of Group revenue | 8% | 9%, | 9% | 7%, |



Stockbroking Revenue



| | | 6m ended | Year ended | |
|-----------------------|-----------|-----------|------------|------------|
| | 31 Dec 08 | 31 Dec 07 | 30 June 08 | 30 June 07 |
| | £'m | £'m | £'m | £'m |
| Management fees | 0.1 | 0.2 | 0.3 | 0.3 |
| Interest | 0.2 | 0.3 | 0.5 | 0.7 |
| Dealing commission | 1.5 | 2.3 | 3.8 | 4.7 |
| Non investment income | 0.2 | 0.0 | 0.3 | 0.1 |
| Total | 2.1 | 2.7 | 4.9 | 5.8 |
| % of Group revenue | 3% | 5% | 4% | 6% |

